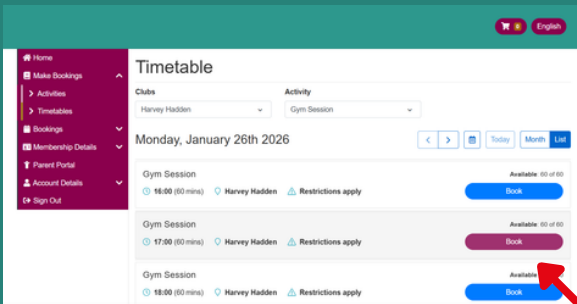


Before cancelling a booking, please review the Terms and Conditions. Ensure you cancel at least 60 minutes prior to avoid losing credit. The steps include:

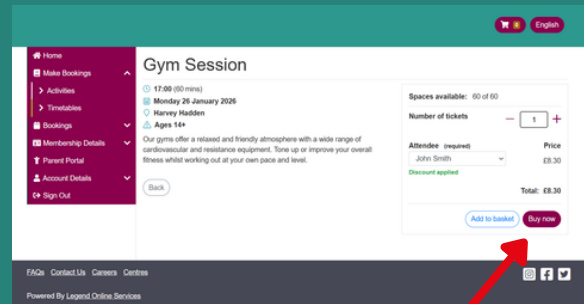
- Creating a booking
 - Cancelling a booking
 - Using the credit note received after cancellation
- Follow these steps to ensure proper cancellation.

Create a Booking

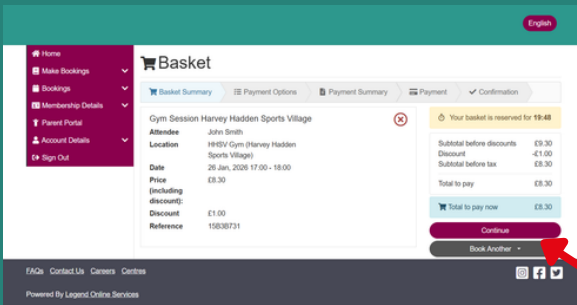
1. Select your booking



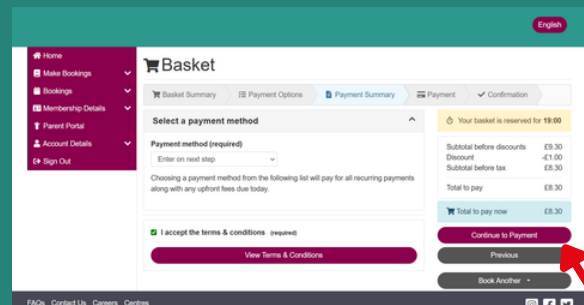
2. Click "Buy Now"



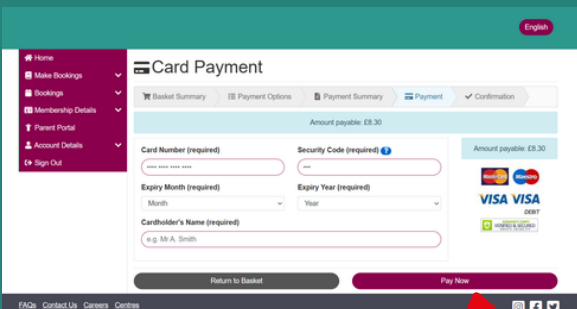
3. Once in the basket press "Continue"



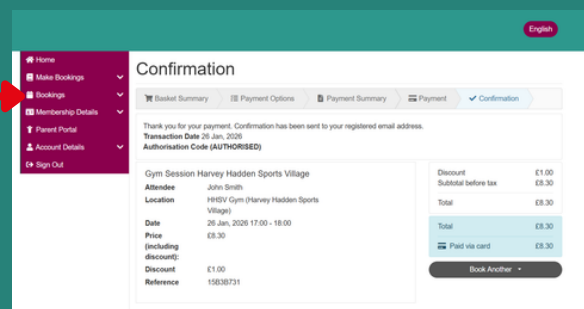
4. Press "Continue to Payment"



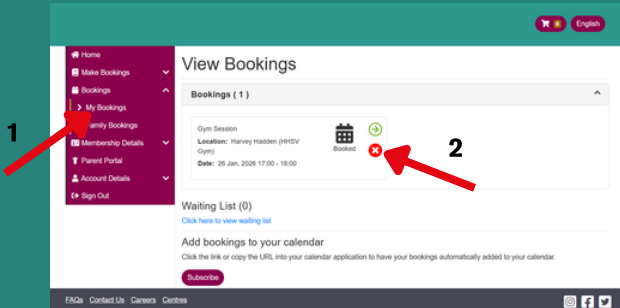
5. Enter your card details and press "Pay Now"



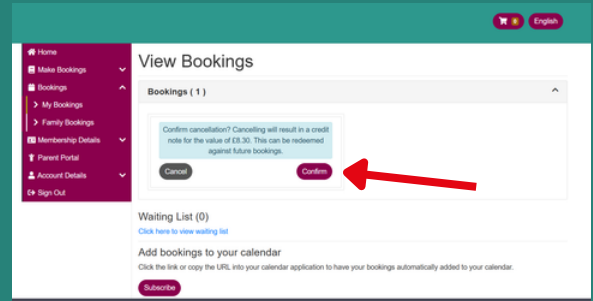
6. After completing your payment, you will be directed to this page. To cancel your booking, click the "Bookings" button.



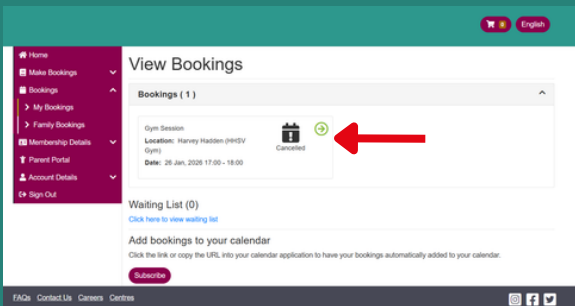
1. To cancel your booking, navigate to "My Bookings", press the red cross to cancel it



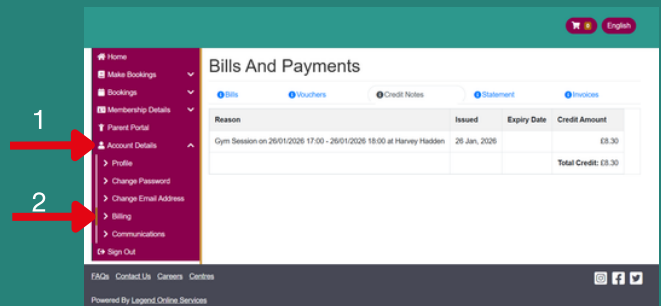
2. Press "Confirm" to cancel, which will add a credit note to your account if cancelled with more than 60 minutes' notice



3. You will now see your booking has been cancelled



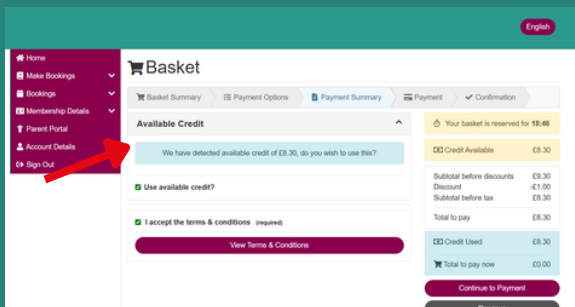
4. You can now view this credit note in the Account Details section under Billing



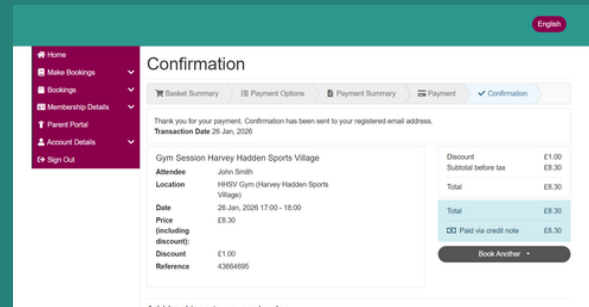
Applying a Credit Note

To apply to your credit note, simply repeat steps 1, 2, and 3 on step 4.

5. To utilise your credit, please check the box below. After that, click on "Continue to Payment."



6. You will then go to the confirmation page and you will have used the Credit on your account



Please note:
If you cancel with less than 60 minutes before your booking is due to start you will receive this message, you **will not** receive credit for late cancellations

