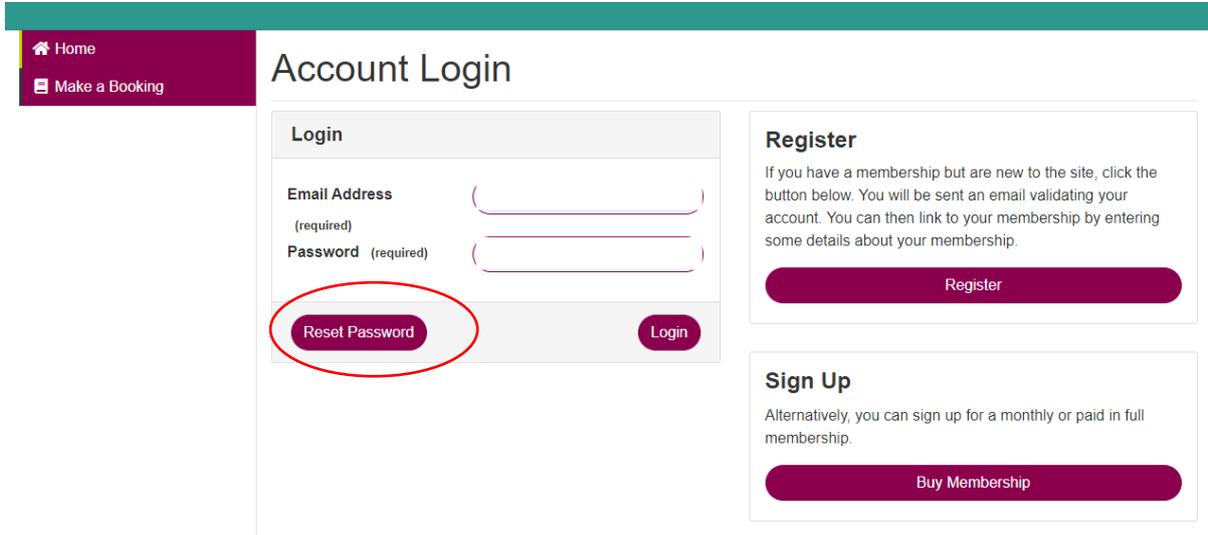


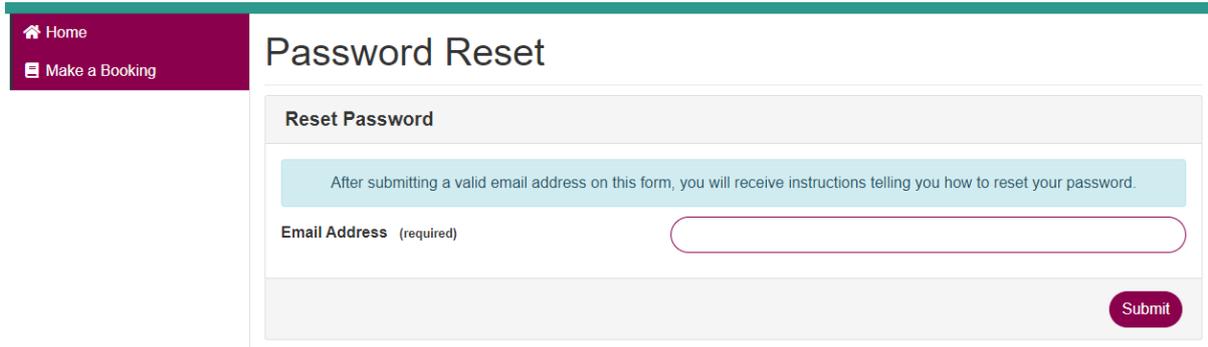
Password Reset

To reset your password, click on the “Reset Password” button under Account Login or click [here](#)



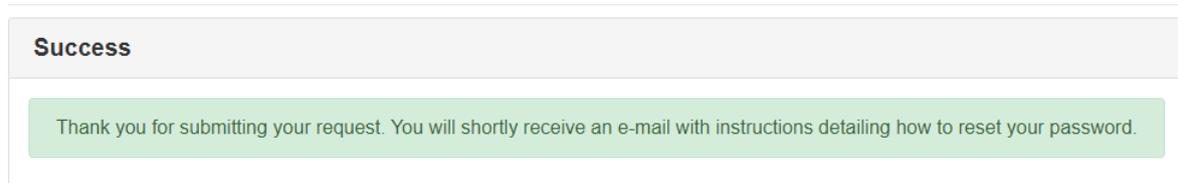
The screenshot shows the 'Account Login' page. On the left is a navigation menu with 'Home' and 'Make a Booking'. The main content area is titled 'Account Login' and contains three sections: 'Login', 'Register', and 'Sign Up'. The 'Login' section has input fields for 'Email Address (required)' and 'Password (required)', and a 'Reset Password' button circled in red. The 'Register' section has a 'Register' button. The 'Sign Up' section has a 'Buy Membership' button.

And enter the email address that you use to access Active Nottingham’s services in the box below and press submit.



The screenshot shows the 'Password Reset' form. It has a title 'Password Reset' and a 'Reset Password' section. A light blue message box says: 'After submitting a valid email address on this form, you will receive instructions telling you how to reset your password.' Below this is an 'Email Address (required)' input field and a 'Submit' button.

Password Reset



The screenshot shows a 'Success' message box. The text inside says: 'Thank you for submitting your request. You will shortly receive an e-mail with instructions detailing how to reset your password.'

You will receive an email similar to the one below

 Donotreplysport@nottinghamcity.gov.uk
To 



Dear 

Let's get you logged back in.

Thank you for your request to reset your password. Simply click on the link below and follow the instructions on the screen.

[Reset my password](#)

Healthy regards,
Active Nottingham



Please click the "reset my password" link within the body of the email to continue.

You will be redirected to the Active Nottingham booking portal to create a new password. Once you have added your new password, press the 'reset' button.

New Password

New Password - 

Please provide a new password for your account.
Your password must be at least 10 characters, and include at least 1 lowercase letter, 1 uppercase letter and 1 number.

New Password

Confirm New Password

You will receive a confirmation screen showing your password has been successfully updated and you can now proceed to logging in.

These log in details are also to be used with the Active Nottingham app.

New Password

Success

Successfully updated your password. Please log in with your new details.

Login